

1

Login to **Cyberbanking** and select '**My Details**'  
Then choose '**Contact Details**'

# Re-authenticate

**Contact Details**

1. Input > 2. Confirm > 3. Enter Security Code > 4. Complete

This indicates your mailing address (where your statements and letters are sent).  
Note: PO, Box address is not accepted.

Current Correspondence address

Address: 75 LONXXXXXXXX  
LOXXXX

Postal Code: W1DXXXX

Country/Region: Great Britain

New Correspondence address

Address: Flat 9, Queens Garden  
18 Kings Road

Postal Code: W2

Country/Region: Afghanistan

Do you want to update your Home Address to this new address?  Yes  No

Clear Proceed

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1

Login to **Cyberbanking** and select '**My Details**'  
Then choose '**Contact Details**'

2

Edit your contact details and select '**Proceed**'

Other Service My Details Mobile Banking

Details - Contact Details

### Contact Details

> 1. Input > **2. Confirm** > 3. Enter Security Code > 4. Complete

You have requested to update both correspondence address and home address. Please check the details below and click the confirm button.  
For security reasons, you will be asked to enter the Security Code that generate from UK BEA App in your mobile phone in the next screen.

**Please note:** It may take up to 3 working days for the address to be updated on your record with us.

Current Correspondence address	Address:	75 LONXXXXXXXX LOXXXX
	Postal Code:	W1DXXXX
	Country/Region:	Great Britain
New Correspondence address	Address:	Flat 9, Queens Garden 18 Kings Road
	Postal Code:	W2
	Country/Region:	Afghanistan
New Home address	Same as Correspondence Address	

[Back](#) [Cancel](#) [Confirm](#)

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1

Login to **Cyberbanking** and select '**My Details**'  
Then choose '**Contact Details**'

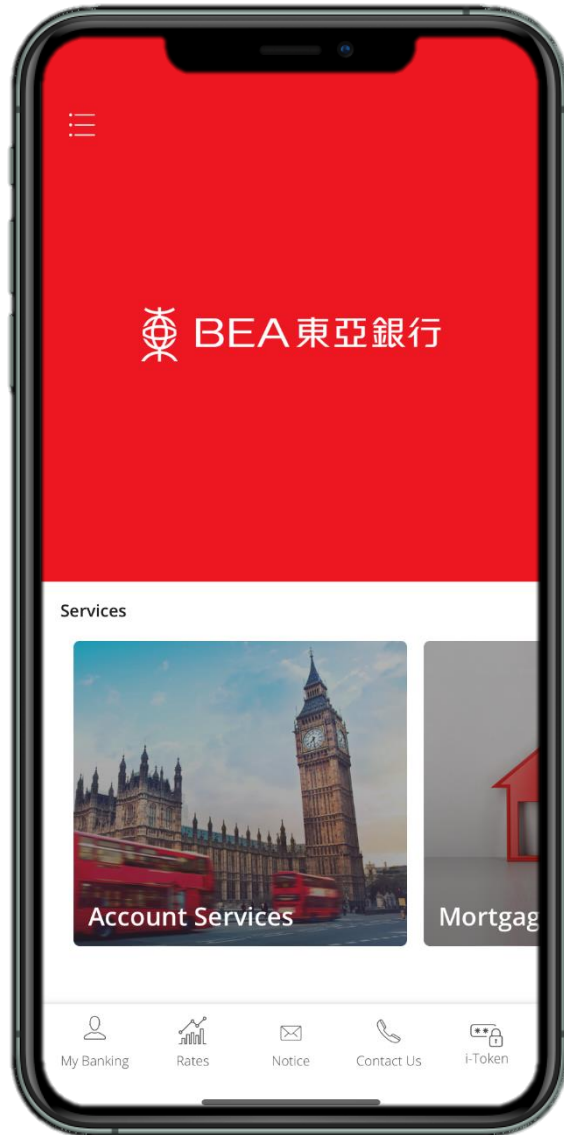
2

Edit your contact details and select '**Proceed**'

3

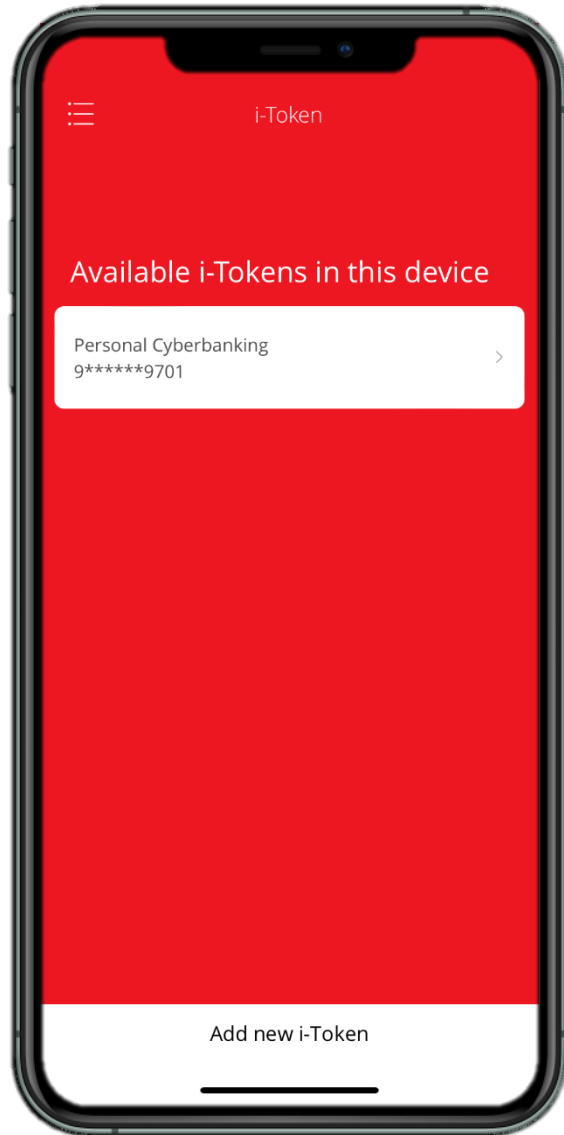
Review the details and select '**Confirm**'

# Re-authenticate



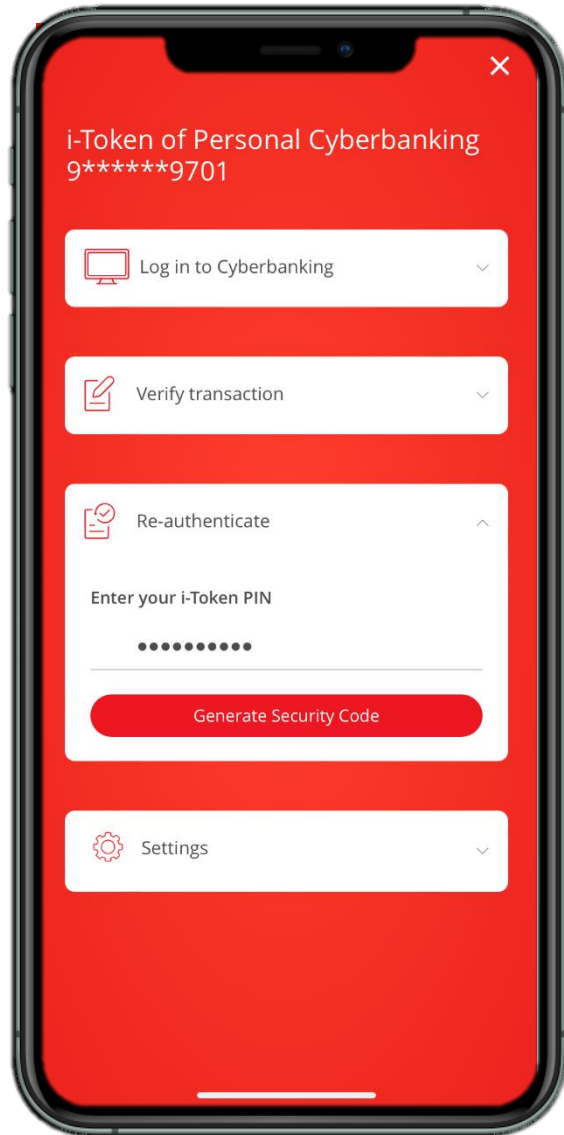
- 1 Login to **Cyberbanking** and select '**My Details**'  
Then choose '**Contact Details**'
- 2 Edit your contact details and select '**Proceed**'
- 3 Review the details and select '**Confirm**'
- 4 **Open BEA UK App and select 'i-Token' in the tool bar at the bottom**

## Re-authenticate



- 1 Login to **Cyberbanking** and select '**My Details**'  
Then choose '**Contact Details**'
- 2 Edit your contact details and select '**Proceed**'
- 3 Review the details and select '**Confirm**'
- 4 **Open BEA UK App** and select '**i-Token**' in the  
tool bar at the bottom
- 5 Select the i-Token of **Personal Cyberbanking**

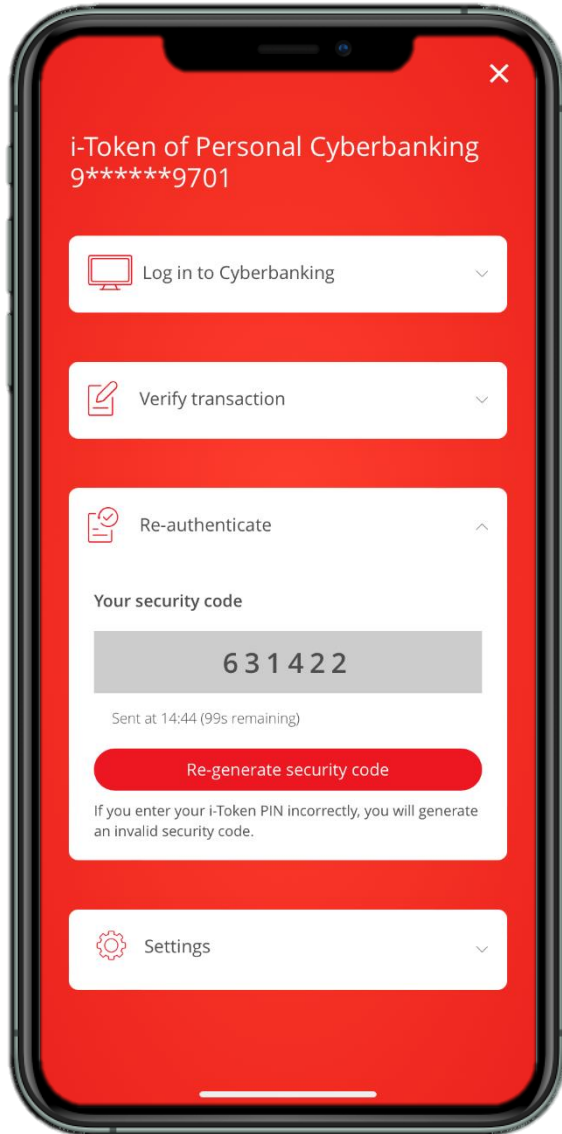
# Re-authenticate



6

Select '**Re-authenticate**' and enter the **i-Token PIN** then select '**Generate Security Code**'

# Re-authenticate



6

Select '**Re-authenticate**' and enter the **i-Token PIN** then select '**Generate Security Code**'

7

The security code will be displayed

# Re-authenticate

The screenshot shows a web interface for 'Contact Details' with a progress bar indicating the current step is '3. Enter Security Code'. The form contains fields for 'Current Correspondence address', 'New Correspondence address', and 'New Home address'. Below these fields, there is a section for 'Additional security required' with a 'Security Code' input field. A blue arrow points to the 'Security Code' input field. The 'Confirm' button is highlighted in red.

Other Service | My Details | Mobile Banking

Details - Contact Details

### Contact Details

> 1. Input > 2. Confirm > 3. Enter Security Code > 4. Complete

Please enter the security code and click the confirm button to complete the amendment. Please allow up to three working days for the record to be updated.

Current Correspondence address

Address: 75 LONXXXXXXXX  
LXXXXX

Postal Code: W1DXXXX

Country/Region: Great Britain

New Correspondence address

Address: Flat 9, Queens Garden  
18 Kings Road

Postal Code: W2

Country/Region: Afghanistan

New Home address

Same as Correspondence Address

**Additional security required:**  
From your BEA UK App, select i-Token then select 'Re-authenticate'. Use either biometric or i-Token PIN to generate the Security code.

Security Code: [?] [\*\*\*\*\*] Your Security Code will expire in 78 seconds.

Cancel Confirm

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6

Select 'Re-authenticate' and enter the i-Token PIN then select 'Generate Security Code'

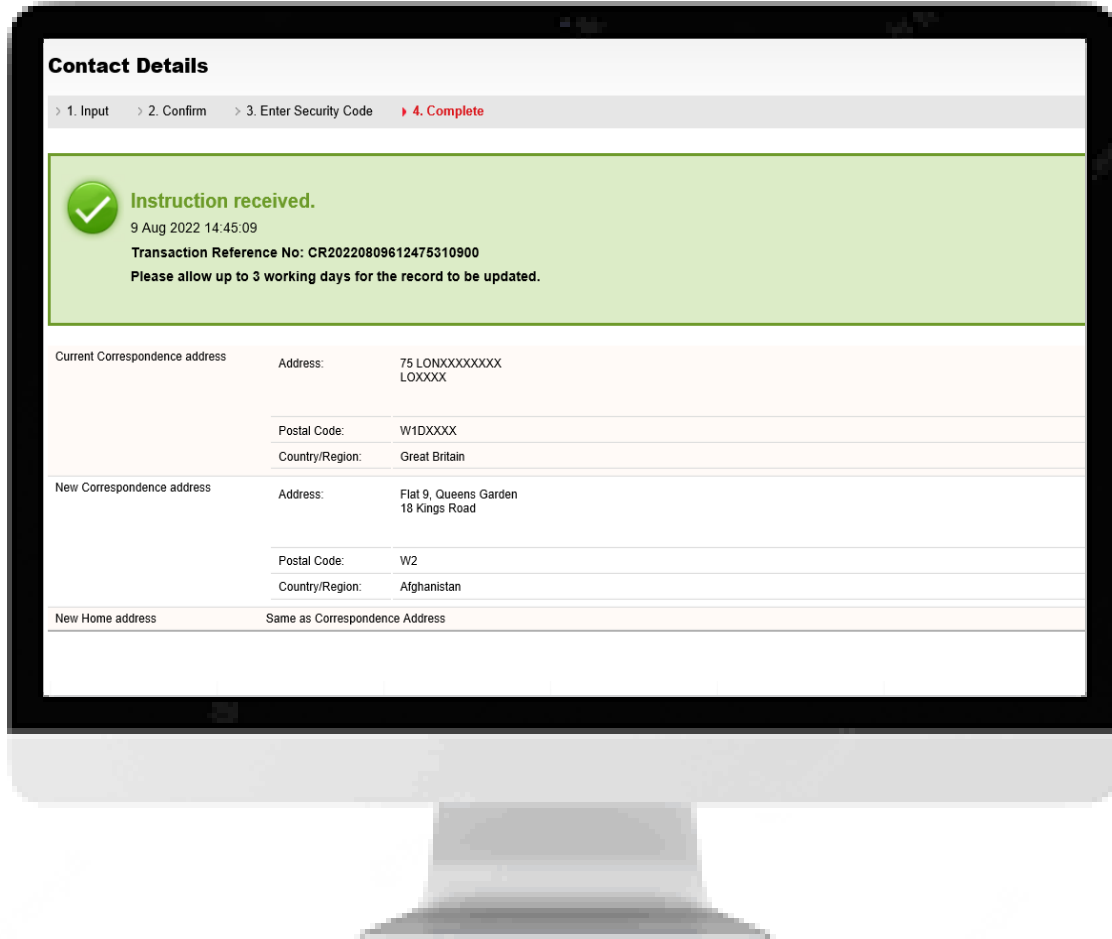
7

The security code will be displayed

8

Input the 'Security Code' and select 'Confirm'

# Re-authenticate



6

Select '**Re-authenticate**' and enter the **i-Token PIN** then select '**Generate Security Code**'

7

The security code will be displayed

8

Input the '**Security Code**' and select '**Confirm**'

9

**Transaction Completed**