

**Customer Alert – Prevention of Fraud Related to Lost or Stolen Customer Identity and Account Information**

To prevent fraud related to lost or stolen customer identity and account information, The Bank of East Asia, Limited, UK Branch would like to remind customers to notify the Bank immediately upon the loss and subsequent replacement of identity documents that were originally submitted for account opening, or if there is suspicion that statements or account details may have been compromised or stolen.

For more information or assistance, please contact BEAUK's Customer Service Hotline +44 (0)20 7734 3434, or visit any of our branches for assistance.

Authorised and regulated by the Hong Kong Monetary Authority. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Covered by the Financial Services Compensation Scheme and the Financial Ombudsman Service. Financial Services Register number: 204628.