

## **Current Account Terms and Conditions – GBP Only**

### **Introduction**

This account is intended to be for people looking to have easy access to their funds and to make payments on a regular basis. Customers will not earn interest on the balance, so it is not suitable for long-term savings. It is strongly recommended that you read these terms and conditions before taking out the product.

These terms and conditions (the “Product Terms and Conditions”) apply to a BEAUK GBP Current Account in addition to our General Terms and Conditions (“General Terms”). Together, these form the agreement between you and us for a GBP Current Account. In the event of any inconsistency between our General Terms and the Product Terms and Conditions, these Product Terms and Conditions will prevail.

You are entitled to request a copy of these Product Terms and Conditions at any time by informing us in writing.

### **Eligibility**

1. If you are an individual opening this account, you must be aged 16 or over.

### **Minimum Balance**

2. The minimum balance for this account is GBP10. You must hold at least GBP10 in your account at all times whilst you have the account with us.
3. If at any time you hold less than GBP10 in your account, we may write to you to tell you we are closing your account. If we do this, your account will close after 30 days and we will transfer any remaining balance you have to your selected account at another bank.

### **How to Deposit**

4. You will be supplied with a Paying in Book containing a number of paying in slip which include details to identify your bank account.
5. You may make a cash deposit into your account or from an account you hold with BEAUK or another Bank by electronic funds transfer (provided that account permits electronic payments) or by sending or handing over a personal cheque or bank draft, together with your account details to our branches in the UK.
6. Deposits may be made in person at any time during the hours a Branch is open. To do this, you will need to provide both the monies you are looking to deposit and a completed paying in slip to the cashier.
7. To protect your interests and prevent fraud when you make a deposit, we may ask you for proof of identity, ie Photo Driving License or Passport. We may decline the deposit without proof of identity.
8. We may ask you to provide relevant paperwork to support the source of your deposited funds, such as a receipt. We may decline the deposit based on the information provided surrounding the transaction or if you fail to provide us with any requested information.

### **Interest**

9. You will not earn interest on the money held in your account.

### **Payments and Withdrawals**

10. You will be supplied with a Cheque Book containing preprinted paper which include your name and account details. You can write a cheque to pay a person or an organisation using funds from your account.
11. Withdrawals can be made in person at any time during the hours a Branch is open. To do this, you will need to provide your Cheque Book to the cashier to identify the account the withdrawal is to be made from. There is no minimum withdrawal amount.
12. Standing orders and direct debit payments can be made from the account. Please refer to General Terms which explain how these work. For details of the charges that may apply to standing orders and direct debits, please read our Bank Charges Leaflet and/or contact us.
13. You can use this account to make payments to third parties. You can make payment requests through Cyberbanking (if you are registered for these services) or by writing to or visiting our branches in the UK. However CNY payments to People’s Republic of China (PRC) are not allowed. The General Terms explain how these work. For details of the charges that may apply to these transfers, please read out Bank Charges Leaflet and/or contact us.
14. To protect your interests and prevent fraud when you make a payment or withdrawal, we may ask you for proof of identity, ie Photo Driving License or Passport. We may decline the payments or withdrawals without proof of identity.
15. We may ask you to provide relevant paperwork to support your payments or withdrawals purpose, such as an invoice. We may decline the payments or withdrawals based on the information provided surrounding the transaction or if you fail to give adequate information.

### **Transfer**

16. You can transfer funds between your GBP Current Account and other BEAUK accounts without notice at no charge. If the transfer requires a change of currency (for example the account the money is being transferred to is in a different currency to the account the money is being sent from), we will do this for you. The exchange rate applied to the monies will be our reference rate that applies to the currencies in question at the time the funds are transferred. Our current reference exchange rates can be found at [www.hkbea.co.uk](http://www.hkbea.co.uk). Please refer to the General Terms which explain how these work.

### **Statement**

17. You will be supplied with regular statements, on a monthly/quarterly/half-yearly/annual basis (as selected by you as part of the application for the account). You can change the frequency of your statement to one of the other available options by informing us in writing. There are no charges for this request.
18. Your statement will show your account balance, transactions made during the statement period, sort code and account number, IBAN, BIC and SWIFT numbers.

### **Closing of Account**

19. If you are not happy about your choice of the GBP Current Account, you have the right to close it within 14 calendar days of opening the account without incurring a charge by providing us with written notice and sending or handing over the notice to our branches in

UK. We will return any balance within 30 days of the date when notice to close the account is given by you. If the account is in debit, you must repay any money and interest owed to us no later than within 30 calendar days of the date when notice to close the account is given by you. If you do not choose to close your Account in accordance with this clause 19, the termination provisions set out in the General Terms and Conditions section 17 shall apply where you wish to close the account.

#### **Additional terms for Business Customer**

20. We will apply service charges for the operation of your business account. These charges will be deducted from your account on a quarterly basis. Please refer to the Bank Charges Leaflet for current fees or contact us for details.

#### **Important information about compensation arrangements**

We are covered by the Financial Services Compensation Scheme (FSCS). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. Most depositors are covered by the scheme. In respect of deposits, an eligible depositor is entitled to claim up to £85,000. For joint accounts each account holder is treated as having a claim in respect of their share so, for a joint account held by two eligible depositors, each depositor would have a claim up to £85,000 and so the maximum amount that could be claimed in total would be £170,000. The £85,000 limit relates to the **combined** amount in all the eligible depositor's accounts with the bank, including their share of any joint account, and not to each separate account.

For further information about the scheme (including the amounts covered and eligibility to claim) please ask at your local branch, refer to the FSCS website [www.fscs.org.uk](http://www.fscs.org.uk) or call the FSCS on 0800 678 1100 or 0207 741 4100.

## **Current Account Terms and Conditions – Foreign Currency Only**

### **Introduction**

This account is intended to be for people looking to have easy access to their funds and to make payments on a regular basis. Customers will not earn interest on the balance, so it is not suitable for long-term savings. It is strongly recommended that you read these terms and conditions before taking out the product.

These terms and conditions (the “Product Terms and Conditions”) apply to a BEAUK Foreign Currency Current Account in addition to our General Terms and Conditions (“General Terms”). Together, these form the agreement between you and us for a Foreign Currency Current Account. In the event of any inconsistency between our General Terms and Product Terms and Conditions, these Product Terms and Conditions will prevail.

You are entitled to request a copy of these Product Terms and Conditions at any time by informing us in writing.

The Foreign Currency Current Account is available in AUD, CAD, CHF, CNY, EUR, HKD, JPY, NZD, SGD and USD.

### **Eligibility**

1. If you are an individual opening this account, you must be aged 18 or over.

### **Minimum Balance**

2. The minimum balance for this account is USD10, EUR10, HKD100, CNY100 or an equivalent of GBP10 in another applicable currency. You must hold at least this amount in your account at all times whilst you have the account with us.
3. If at any time you hold less than the minimum balance amount specified in clause 2 in your account, we may write to you to tell you we are closing your account. If we do this, your account will close after 30 days and we will transfer any remaining balance you have to your selected account at another bank.

### **How to deposit**

4. You may make a cash deposit into your account or from an account you hold with BEAUK or another Bank by electronic funds transfer (provided that account permits electronic payments) or by sending or handing over a personal cheque or bank draft, together with your account details to our branches in the UK. Such deposits can be made either in foreign currency or in sterling, as detailed in clauses 7 to 9 below.
5. Deposits may be made in person at any time during the hours a Branch is open. To do this, you will need to provide both the monies you are looking to deposit and a completed paying in slip to the cashier. You can obtain the paying in slip from the cashier and fill in your account details and total monies to be deposited.
6. You can deposit foreign cash into your foreign currency account at our branches in the UK. We will charge a handling fee for foreign currency cash deposit. The handling fee will be deducted from the monies deposited before the account is credited. Please refer to our Bank Charge Leaflet for current fees.
7. You can deposit foreign cheque into your foreign currency account at our branches in the UK. We will charge a collection fee for foreign currency cheque deposit. The collection fee will be deducted from your account at the time of processing the foreign cheque. Please refer to our Bank Charge Leaflet for current fees.
8. You can deposit sterling to your foreign currency account at our branches in the UK free of charge. When you make a sterling deposit, we will carry out a currency conversion for you before the amount is credited to your account. The exchange rate applied to the sterling amount will be our reference rate that applies for conversions to the currency your account is in at the time the deposit happens. Our current reference exchange rates can be found at [www.hkbea.co.uk](http://www.hkbea.co.uk).
9. To protect your interests and prevent fraud when you make a deposit, we may ask you for proof of identity, ie Photo Driving License or Passport. We may decline the deposit without proof of identity.
10. We may ask you to provide relevant paperwork to support the source of your deposited funds, such as a receipt. We may decline the deposit based on the information provided surrounding the transaction or if you fail to provide us with any requested information.

### **Interest**

11. You will not earn interest on the money held in your account.

### **Payments and Withdrawals**

12. Withdrawals can be made in person at any time during the hours a Branch is open. To do this, you will need to provide your completed withdrawal slip to the cashier to identify the account the withdrawal is to be made from. You can obtain the withdrawal slip from the cashier and fill in your account details and total monies to be withdrawn. There is no minimum withdrawal amount.
13. You can withdraw foreign cash from your foreign currency account at our branch. We will charge a handling fee for foreign currency cash withdrawals. The handling fee will be deducted from your account at the time of the transaction. Please refer to our Bank Charge Leaflet for current fees.
14. You can withdraw sterling from your foreign currency account at our branch free of charge. When you make a sterling withdrawal, we will carry out a currency conversion for you before the amount is made available to you. The exchange rate applied to the withdrawal amount will be our reference rate that applies for conversions to sterling from the currency your account is in at the time the withdrawal happens. Our current reference exchange rates can be found at [www.hkbea.co.uk](http://www.hkbea.co.uk).
15. We do not hold large amounts of foreign currency in our branches. Whilst you do not need to give notice to request a foreign currency cash withdrawal, we recommend you give us 5 days advance notice of such a withdrawal so we can ensure we have enough of the foreign currency available for you. In the event you request a foreign currency cash withdrawal and we do not have enough of the foreign currency available on the day of your withdrawal, we can offer you the alternative of issuing a bankers draft to you (if you wish). Our standard charges for bankers drafts will apply to this, please see our Bank Charges Leaflet for more details on what these are.
16. Standing orders and direct debit payments cannot be made from the account.
17. You can use this account to make payments to third parties. You can make payments requests through Cyberbanking (if you are registered for these services) or by writing to or visiting our branches in the UK. However CNY payments to People’s Republic of

China (PRC) are not allowed. The General Terms explain how these work. For details of the charges that may apply to these transfers, please read out Bank Charges Leaflet and/or contact us.

18. To protect your interests and prevent fraud when you make a payment or withdrawal, we may ask you for proof of identity, ie Photo Driving License or Passport. We may decline the payments or withdrawals without proof of identity.
19. We may ask you to provide relevant paperwork to support your payments or withdrawals purpose, such as an invoice. We may decline the payments or withdrawals based on the information provided surrounding the transaction or if you fail to give adequate information.

#### **Transfer**

20. You can transfer funds between your Foreign Currency Current Account and other BEAUK accounts without notice at no charge. If the transfer requires a change of currency (for example the account the money is being transferred to is in a different currency to the account the money is being sent from), we will do this for you. The exchange rate applied to the monies will be our reference rate that applies to the currencies in question at the time the funds are transferred. Our current reference exchange rates can be found at [www.hkbea.co.uk](http://www.hkbea.co.uk). Please refer to the General Terms which explain how these work.

#### **Statement**

21. You will be supplied with regular statements, on a monthly/quarterly/half-yearly/annual basis (as selected by you as part of the application for the account). You can change the frequency of your statement to one of the other available options by informing us in writing. There are no charges for this request.
22. Your statement will show your account balance, transactions made during the statement period, sort code and account number, IBAN, BIC and SWIFT numbers.

#### **Closing of Account**

23. If you are not happy about your choice of the Foreign Currency Current Account, you have the right to close it within 14 calendar days of opening the account without incurring a charge by providing us with written notice and sending or handing over the notice to our branches in UK. We will return any balance within 30 days of the date when notice to close the account is given by you. If the account is in debit, you must repay any money and interest owed to us no later than within 30 calendar days of the date when notice to close the account is given by you. If you do not choose to close your Account in accordance with this clause 23, the termination provisions set out in the General Terms and Conditions section 17 shall apply where you wish to close the account.
24. If the closing balance requires a change of currency (for example the account the money is being transferred to is in a different currency to the account the money is being sent from), we will carry out a currency conversion for you before the transfer is made. The exchange rate applied to the closing balance will be our reference rate that applies for conversions at the time the transfer happens. Our current reference exchange rates can be found at [www.hkbea.co.uk](http://www.hkbea.co.uk).

#### **Additional terms for Business Customer**

25. We will apply service charges for operation of your business account. These charges will be deducted from your account on a quarterly basis. Please refer to the Bank Charges Leaflet for current fees or contact us for details.

#### **Important information about compensation arrangements**

We are covered by the Financial Services Compensation Scheme (FSCS). The FSCS can pay compensation to depositors if a bank is unable to meet its financial obligations. Most depositors are covered by the scheme. In respect of deposits, an eligible depositor is entitled to claim up to £85,000. For joint accounts each account holder is treated as having a claim in respect of their share so, for a joint account held by two eligible depositors, each depositor would have a claim up to £85,000 and so the maximum amount that could be claimed in total would be £170,000. The £85,000 limit relates to the **combined** amount in all the eligible depositor's accounts with the bank, including their share of any joint account, and not to each separate account.

For further information about the scheme (including the amounts covered and eligibility to claim) please ask at your local branch, refer to the FSCS website [www.fscs.org.uk](http://www.fscs.org.uk) or call the FSCS on 0800 678 1100 or 0207 741 4100.